

FAQs

Account

Do I need to have an account to book cabs ?

No, need to have an account to create a booking. You can give us your contact details and make a booking as a guest.

Booking

When do I get the booking confirmation and the cab details ?

The booking is confirmed instantly. The cab details are sent subsequently 2 hours prior to travel time.

Pricing

What is the advance amount in the pay-per-use option ?

The amount is calculated based on the duration of use and the approximate round trip distance as per the Google API. This amount is not the final charge as it does not include additional local kilometers that a guest would travel.

Payment

What are the online payment options ?

We accept all types of credit cards - Visa, Mastercard and Amex. We also accept all debit cards.

When is the "Pay to chauffeur" option available ?

This option is available.

Service delivery

Whom do I call in case of a query or a problem ?

Please reach out to our Customer Care Number. They will assist you in every case.

Cancellation policy

How do I cancel my booking ?

You can cancel your booking by calling Customer Care Number.